



National Health Administrators Inc.

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IMPORTANT ANNOUNCEMENT

Dear Member:

Over the years it has been National Health Administrators primary goal to expedite and facilitate correct claims processing. NHAI prides itself on paying clean claims in 7–10 days from time of receipt. In addition we have one of the lowest telephone wait times in New York State. These goals can only be maintained by utilizing cutting edge computer equipment and programs.

With that in mind, NHAI is moving our medical and dental claims processing department **as of January 1, 2008 to:**

**NHAI CLAIMS DEPARTMENT
204 Eagle Rock Avenue
Roseland, NJ 07068**

Although our address has changed our hotline 1-888-679-2400 press 1 for the claims department will remain the same.

Please be advised that all providers within the NHAI PPO network have been notified of this address change.

Additionally you will find two (2) sets of stickers which should be placed on the back of both your medical and dental card(s). The first time you use your card after receiving these stickers kindly have your provider make a photo copy of the back of your card indicating the new Claims Department address. If you require additional stickers please contact the NHAI hotline number **1-888-679-2400 ext. 103.**

Be assured that National Health Administrators **“Is Planning Today to Insure Your Future Tomorrows”**.

Executive Office